

Cancellation Policy

A deposit of half of the total cost of your stay is required to guarantee a reservation. This payment can either be made by posting us a cheque (payable to Kilsaran Bed & Breakfast) or by giving us your debit card details. We will not take any card payment until you arrive, however non arrival or cancellation will be dealt with as per our policy. Your reservation will be confirmed by letter or email upon receipt of your deposit. Any cancellations made up to 14 days before arrival will receive a full refund.

Please note that we are a small business with only two letting rooms and rely mostly on forward bookings and so cancellations can have a significant impact on us. If a cancellation occurs within 14 days of arrival the deposit will not be refunded unless we can re-let the room. We will of course try our very best to do so.

We strongly advise that you have travel insurance to cover you costs should you need to cancel.

Thank you for reading our policy and we look forward to welcoming you to Kilsaran Bed & Breakfast.